



Success Story



RVRC offers remote CCTV checks to improve their service

Industry: Remote Monitoring Stations

Location: UK

PROBLEM

A popular Remote Video Receiving Centre (RVRC) wanted to offer their customers the peace of mind that their CCTV systems are operating correctly 24/7, after all, if they were faulty, the RVRC would not receive alarms from them.

The solutions they had used before were limited to checking either the line or the network connection to the CCTV system, and didn't have the facility to detect actual faults. This could leave their clients with remote systems which were reported as being online, but were actually faulty.

SOLUTION

The RVRC chose CheckMyCCTV to provide the remote CCTV checks. Due to its ability to continuously check their customers' sites without any human intervention, the software can automatically generate daily status reports for their customers and provide a 'live' status update page they can see on their browser or smartphone.

RESULT

The RVRC can offer a tailored status checking service to their customers, and provide a value-added proposition which many of their competitors do not.

The CheckMyCCTV software is rebranded by the RVRC to provide a unique service, which checks more than a connection check. Typically, the system will also check for camera failures, hard disk failures, recording issues, recording duration, and time accuracy.

The RVRC is now also using the CheckMyCCTV Software to offer system checks to customers whose systems are not monitored for alarms.

About CheckMyCCTV

- Designed for 24/7 system checking.
- Detects common CCTV faults and issues.
- Cost effective solution.
- Scalable from 1 to 5,000+ remote systems.
- Automatic checking and reporting.

Additional Resources

To learn more about CheckMyCCTV, please visit www.checkmysystems.com

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