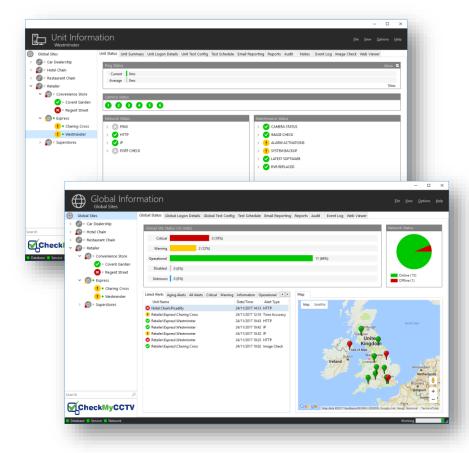
# **Proactive CCTV Maintenance using CheckMyCCTV™** Ensuring your CCTV is working when you need it most



Your CCTV systems are used to protect your people, assets, customers, and buildings.

By using CheckMyCCTV<sup>™</sup>, you can ensure all your installations are systems are operational and fit for purpose when they are needed most.

CheckMyCCTV<sup>™</sup> detects issues around the clock, reporting them directly to your service team, ensuring they are resolved before they become critical.

## AUTOMATED CHECKS

24/7 Remote Checking. Automated fault reporting. Reduced system downtime.

RAPID RESPONSE Immediate fault notification.

Proactive remote response. Targeted visits when required.

CUSTOMER REPORTS Daily System Status emails. Reports by region or site. Live status web pages.

# What is CheckMyCCTV™?

CheckMyCCTV<sup>™</sup> is an innovative awardwinning solution, which automatically checks the status of your remote or multi-site CCTV installations every hour of every day.

Typical checks include:

- Network problems,
- Camera Failure,
- Hard Disk failure,
- Recording problems,
- Time accuracy, and more.

This information is automatically analysed, and alerts are sent to your service team, who can verify and fix them remotely, or schedule a service visit to the site.

### Why use CheckMyCCTV™?

Traditional Annual maintenance leaves your CCTV systems vulnerable between service visits, and relies on someone to discover and report faults, often after an incident has occurred.

By using CheckMyCCTV<sup>™</sup>, issues are detected and reported automatically and proactively, allowing your provider to offer a more targeted service.

CheckMyCCTV<sup>™</sup> is changing the way CCTV systems are maintained.

Over 15,000 CCTV installations are currently monitored using CheckMyCCTV<sup>™</sup>, ensuring they're operating and fit for purpose when they're needed most.



# 24/7 System Checks

Your systems are checked every hour of every day, so faults and issues can be detected and resolved in a timely manner, before they become critical.

## **Routine System checks**

Your systems are automatically checked for faults, tampering, and vandalism which affect their performance:

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System Connection

Camera Failure

Disk Recording

Record Duration

Time Accuracy

Image Integrity

# **Image Integrity Checks**

On compatible systems, the integrity of the images is checked on a daily basis.

You are alerted if your cameras have been tampered with, obscured, moved, out of focus, or too bright or dark.

### **Daily Status Report**

CheckMyCCTV<sup>™</sup> can send Daily Status Report emails which show a 'snapshot' status of your sites in one email.

## Live Status Page

CheckMyCCTV<sup>™</sup> can generate a web link, so you can see the live status of your sites on your phone, tablet, or browser.

## Works with systems behind firewalls

CheckMyCCTV<sup>™</sup> works even if your CCTV systems are behind a firewall or there is no direct connection to the system, using the optional CheckMyCCTV<sup>™</sup> Connector module.

### Scalable maintenance service

CheckMyCCTV<sup>™</sup> is scalable to monitor an unlimited number of sites. Sites can be grouped together, so you can offer the service to many customers using the same software installation.

### Benifits

- Issues are detected automatically.
- More effective CCTV maintenance. •
- Targeted service visits.
- Reduced system downtime.
- Daily system status reporting. •
- Live web page view. •

Contact us to find out more about our innovative CheckMyCCTV<sup>™</sup> solution, ensure your CCTV is working when it's needed most.





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